

RSA Soft Token and VPN instructions

This document includes instructions to:

- ✓ Install the RSA Software Token program
- ✓ Import your RSA Software token attached to this email (sdtid file)
- ✓ Setting up your PIN while on or off the Comcast Network
- ✓ Authenticate to VPN

If you have additional questions please contact the below groups:

The DSC is available 24/7 - <http://dsc/> or 1-888-570-0778

They can help you to:

- ✓ Reset your PIN (Remember you can reset your PIN at <https://cada.comcast.net>)
- ✓ Check your failed login attempts
- ✓ Help with VPN setup

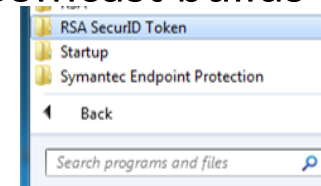
The Security Response Center is available 24/7 - 1- 877-249-7306

They can help you to:

- ✓ Resend your token (Remember you can Download your token from <https://cada.comcast.net>)
- ✓ Enable your token
- ✓ Help with any specific Security related questions or issues

Install the RSA Software Token program

1. First check if you already have the program installed – Most Comcast builds will include the software program
2. Click Start -> All Programs -> RSA -> RSA SecurID Token
3. If the RSA Securid token application is installed, skip to “Import your token” section of this document
4. Please work with your Local IT if you do not have admin rights to your computer as you will not be able to install the new application.
5. Install the RSA SecurID Token software by clicking one of the links below



- On Comcast network link:
 - <https://wiki.io.comcast.net/download/attachments/40579412/RSA SecurIDTokenmsi.zip>
- External Network Link:
 - <http://www.emc.com/security/rsa-securid/rsa-securid-software-authenticators/ms-windows.htm>
- For MAC OS instructions:
 - <https://wiki.io.comcast.net/display/PAS/Using+a+Mac+at+Comcast#UsingaMacatComcast-CiscoVPNclient>

Import your token



1. Unzip the RSA SecurID Token file (sdtid) from the email and SAVE to your download file
2. Open the RSA SecurID Token (Start/Programs/RSA SecurID Token)
3. Your token should be automatically imported into the RSA Software token
4. If the RSA SecurID token does not give you the message: 'automatically imported token, do you want to rename?' Then you will manually need to import the token
5. In the RSA Software token click the Options Dropdown -> Import token -> Browse to sdtid token in downloads folder and click import
6. You can name your token or leave the token number

Setting up your PIN while on the Comcast Network

1. Log into CADA - <https://cada.comcast.net>
2. At My Account, under Details: click Change My Pin – Circled below
3. Type in 4 to 8 numbers but they can't start with a zero.
4. You must now remember your pin to use later for VPN access
5. Follow directions for “Normal VPN Authentication” once off the network

My Account : Account Status

Logged in as epalme00. [Not Yet Adr

Overview	
Real Name	Erin Palmer
Email Address	Erin_Palmer@Cable.Comcast.com
Account Status	OK
Unix Username	epalme00 (26858)
Primary Unix Group	(25000)
Home Directory	/home/epalme00
Login Shell	/bin/bash
Last Login	2014-04-30 15:13:24 +0000
Account Activates	2012-10-21 01:02:25 +0000
Account Expires	Never
Account Created	2009-12-02 20:19:05 +0000
Account Modified	2009-12-02 20:19:05 +0000

Change Kerberos Password	
New Kerberos Password	
New Password Confirmation	
	Change Password

RSA Next Token Code Passcode Status	
Next Token Code Bad Passcodes Count	0

RSA Token Details								
Token Serial #	Type	Status	Assigned On	PIN?	PIN Status	Download	Expires	New PIN Mode
0001402	Software ID	Enabled	2014-02-18 16:15:42 +0000	Required	OK	[Download 0001402]	2018-06-30 00:00:00 +0000(over 4 years)	Reset PIN

Details

- [Account Status](#)
- [My Access](#)
- [My Hosts](#)
- [My User Groups](#)
- [Create Host Keytab Link](#)
- [My Unix Groups](#)
- [Change My PIN](#)
- [Instructions](#)
- [RSA Software Token](#)
- [Setup Steps](#)
- [User Guide](#)
- [Admin Guide](#)

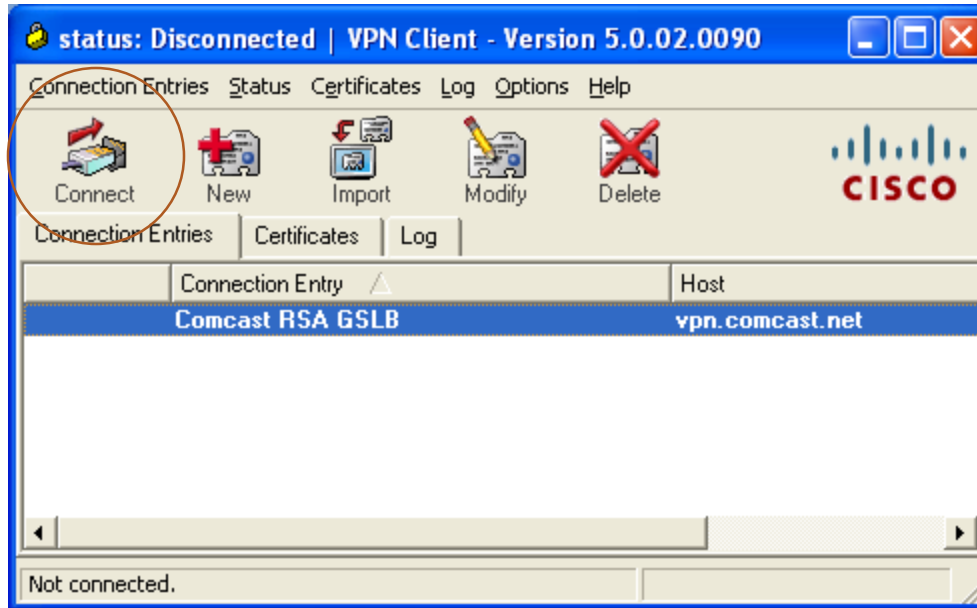
Setting up your PIN while off the Comcast Network

1. Open both your RSA Software Token and your Cisco VPN Client
2. In the Cisco VPN Client - choose "Comcast RSA GSLB" entry
 - ✓ Enter your Network ID in the Username field
 - ✓ Your password will be generated by the RSA Software Token
 - ✓ Click the blue arrow with no PIN
 - ✓ Enter the 8 digit code in the Password Field

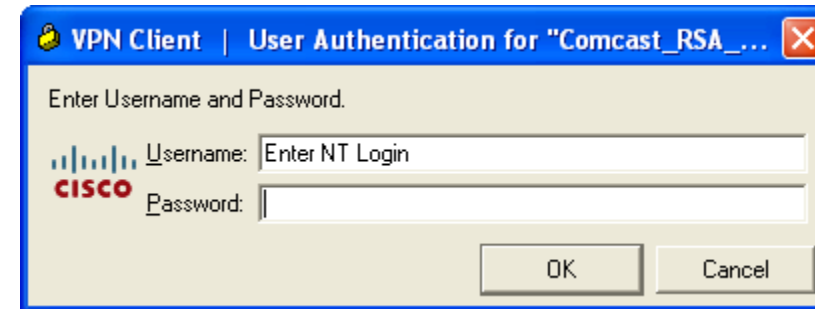


Click here to get
your tokencode

Click Connect on VPN Client



User Authentication
Dialogue Box Opens



Enter NT ID



VPN Client | User Authentication for "Comcast_RSA_..."

Enter Username and Password.

 Username: Enter NT Login

Password:

OK Cancel



VPN Client | User Authentication for "Comcast_RSA_..."

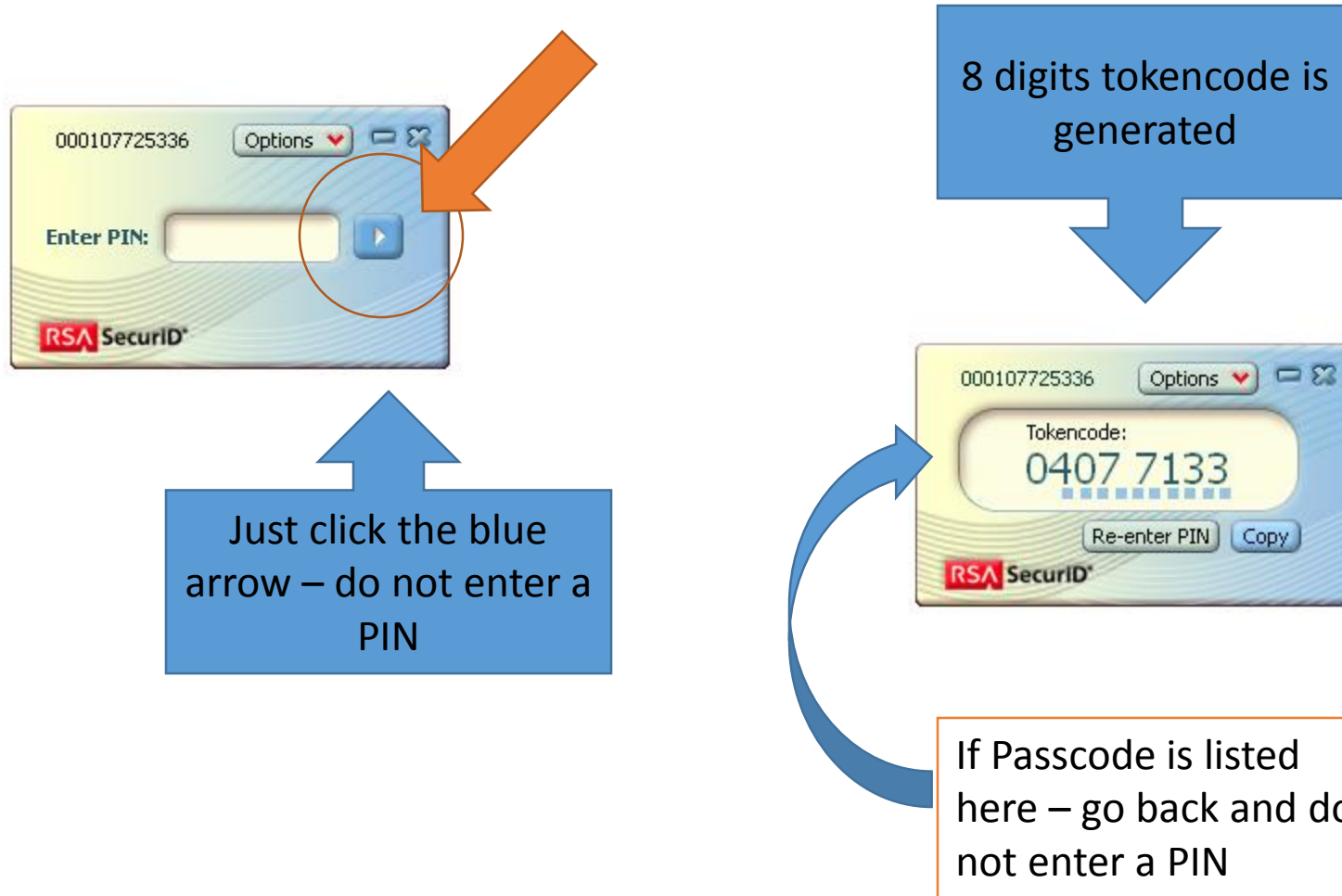
Enter Username and Password.

 Username: epalme00

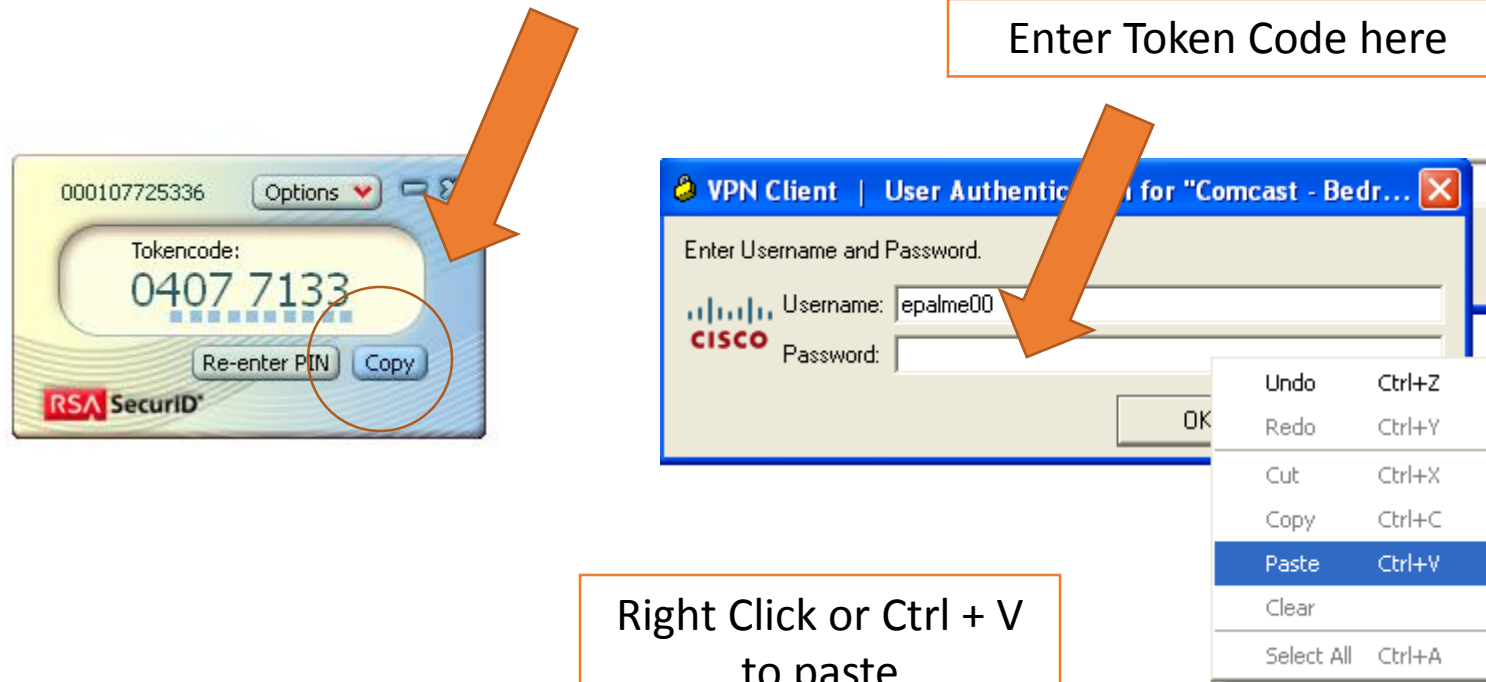
Password:

OK Cancel

Click on Blue arrow to get TokenCode

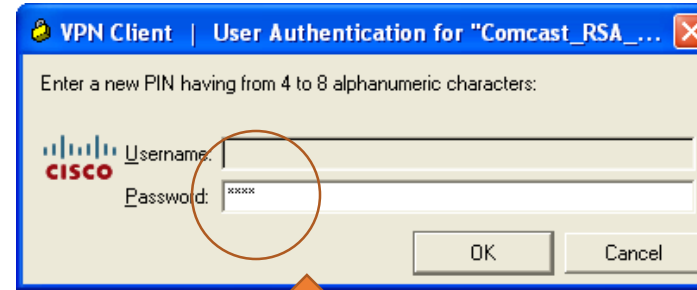


Copy Tokencode into VPN Client Password field



Now you are prompted to create a PIN

The PIN is 4 to 8 numbers but they can't start with a zero



VPN Client | User Authentication for "Comcast_RSA_..."

Enter a new PIN having from 4 to 8 alphanumeric characters:

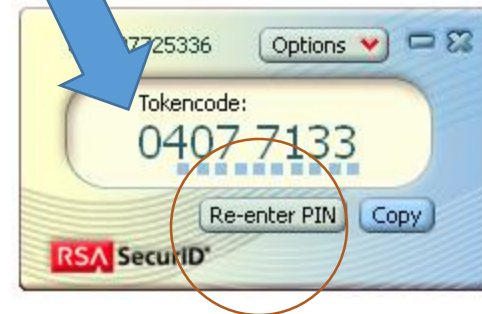
Username:

Password:

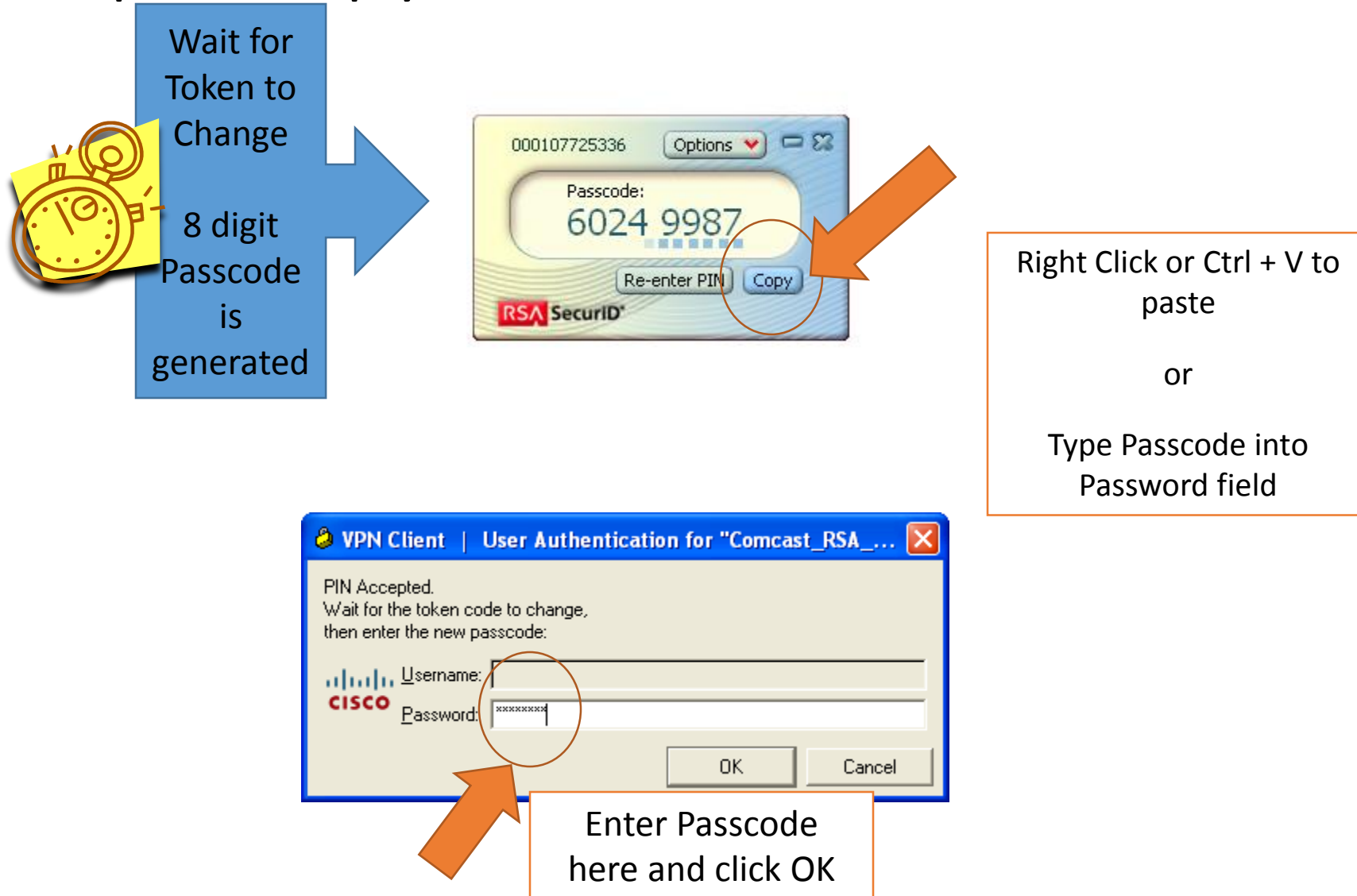
OK Cancel

Enter same PIN

Click Re-Enter PIN



Last Step – Copy Passcode into Password Field



Successful Connection



Normal VPN Authentication



Enter Passcode
here and click OK